





Analysis, Design and Implementation
Topic 7:
Case Study

Scope and Coverage

This topic will cover:



- How to break down a complex problem
- Analysis of a problem
- Design of a solution



Learning Outcomes



By the end of this topic students will be able to:

- Analyse a scenario
- Design a solution to a problem





Introduction

- The examples we have been seeing in the lectures are very simple.
 - They have to be, because they are designed to show specific features of UML.
- Today's lecture isn't really a lecture
 - It's a prompted working through of a more complex case study.
- We do not fully explore the case study in the lecture.
 - You'll have to do some of it in your own time.





The Scenario

- You will have been provided with paper or electronic copies of the scenario.
 - Spend time thinking about how you would approach the analysis and design of this system.
- For the purposes of this case study, you are required to do the following:
 - Create paper prototypes
 - Generate use-case diagrams
 - Generate class diagrams
 - Generate activity diagrams





Step One

- Your first step should be to understand the scenario.
 - Read it through
 - Ask for clarification if you need it
 - Resolve ambiguities
- Once you have done that, a good starting point is either NLA or identifying use-cases
 - You should do both of these before you progress to the next part of the analysis and design.





Step One

- Also, note that you have **three** different front-ends and users to consider.
 - Customers
 - Admin staff
 - Drivers
- These require three different approaches:
 - Phone
 - Desktop
 - Smartwatch





Step One

- Templates will be provided for you to use as part of your paper prototyping work.
 - Use these to sketch out how you imagine the system working.
- Make use of your colleagues in the class.
 - Help each other with testing and evaluation.
 - Participate in each other's Wizard of Oz simulations.
- Pay attention to what people say.
 - And what that means for your design.





Step Two

- Having identified some use cases and candidate classes, you should assess each for inclusion in your class diagram.
 - Get rid of redundancies
 - Get rid of synonyms
 - Get rid of those things you cannot eventually develop.
- Make a case for inclusion or exclusion for each of the candidates you have.
 - Then, construct your class diagram.





Step Three

- Next, you need to consider how the current system works.
 - Design high level activity diagrams for the following processes:
 - Making a reservation
 - Viewing a reservation
 - Cancelling a reservation
- These should be diagrams of how the system currently works.



Step Four

- Having developed diagrams of the existing processes, you should then design the low-level activity diagrams that will handle the process when it is implemented.
 - Work out how you will handle what was once done by humans.
 - Work out how to improve the flow of logic through each of the processes.
 - Draw the diagrams.



The Seminar

- During the seminar, you will be given a worked solution to this exercise.
 - It will very likely deviate from your solutions, but that's okay.
 - It's the process that matters – there are many right answers.
- During your private study time, you should attempt those parts of the system that have not been addressed in the solution.
 - Your solutions to these will be discussed in the tutorial.

